



Background

In order to facilitate the closing of open transactions in the IULDUG system we have developed a simplified return process.

This process can be used to record a return to a different airline or can be used to register a return from another airline that they have not reported but which you have found to be back in your system -equivalent to the old HDQ transfer.

Instructions

In this instruction document we are using virtual airlines ULD Air 2 and Test Air 2.

 Select Create Transfer. Then select incoming or outgoing. Incoming will be for units that another airline has returned but which have not been entered in the system, outgoing will be for you to return foreign units that have been in your airline.

ansfer Detail Transfer Type •	O Inbound	rund									
Control Receipt #:	001-00000045			Transfer Point: *	Please Select				*		
Offline Control Receipt #:	XXX-00000000										
Transfer Date: •	2025-04-24			Originator:	ULD Air 2						
Transfer Time •	07:29		0	Signatory	Stan Mann						
Organis	ation *										
Organis R	emark	Condition	- Demurrage	Damage		Covers	Nets	Straps	Fitting	Doors	
Organis R LD ID Please Select *	errark Please Select *	Condition SER V	* Demurrage	Damage		Covers	Nets 0	Straps 0	Fitting	Doors	Delete
Organis R ILD ID Please Select *	ation * emark Please Select *	Condition SER V	* Demurage	Damage		Covers	Nets 0	Straps 0	Fitting	Deers	Delete Add image of UCR or U



2. At bottom left corner see a dark blue box "Find Return ULD's"

Note the number in the small white window, this is the number of open units in your account.

Note that this number will change as you select incoming or outgoing.

+ ULD ID	Find Return ULDs 15
Transfer	

 Optionally you can select a location from the "Transfer Box" drop down list

Transfer Point: *	LHR: London	*

Selecting a particular transfer point will filter to only those units where the previous transfer was at that location.

4. Now click the blue box to open this window:

Note in this example all the open transfers are in AKL as the transfer point (see 3 above) is set to Auckland, but please note the "Show all" tick box which if selected will open up the display to show all locations.

Find Return ULDs									
Show A	All - ignore location	filter							
	ULD ID	Transferring Party	UCR Number	Location	Transfer Date				
	PMC 88888 ZZ	Test Air 1	888-00000049	Auckland	2025-01-07 05:11				
	PMC 20059 ZC	Test Air 1	888-00000076	Auckland	2025-03-30 06:26				
	PMC 20058 ZC	Test Air 1	888-00000076	Auckland	2025-03-30 06:26				
	AKE 12345 JL	Test Air 1	000-43211093	Auckland	2025-04-13 12:26				
Add Sel	ected ULDs								



5. Next step is to select the units that you wish to make a return transfer.

In this example, the top one is selected, then click the blue "Add selected ULD's" button at the bottom of the box. Note you can select multiple units.

Find Return ULDs								
	C Show A	II - ignore location	filter					
		ULD ID	Transferring Party	UCR Number	Location	Transfer Date		
		PMC 88888 ZZ	Test Air 1	888-0000049	Auckland	2025-01-07 05:11		
		PMC 20059 ZC	Test Air 1	888-00000076	Auckland	2025-03-30 06:26		
		PMC 20058 ZC	Test Air 1	888-00000076	Auckland	2025-03-30 06:26		
		AKE 12345 JL	Test Air 1	000-43211093	Auckland	2025-04-13 12:26		
	Add Sel	ected ULDs						

6. The system will now bring you back to the normal "create transfer" screen with the selected ULD's already set up in the ULD boxes.

Control Receipt #:	995-0000030			Transfer Point: *	AKL: Auckland				*		
Offline Control Receipt #:	XXX-00000000										
Transfer Date: *	2025-04-25			Originator:	Test Air 2						
Transfer Time *	02:08		0	Signatory	Lee Moak						
Re	mark										
ULD ID		Condition	Demurrage	Damage		Covers	Nets	Straps	Fitting	Doors	
PMC * 88888	ZZ *	SER V	DEF V			0	0	0	0	0	Delete Add im

- 7. All you now need to do is enter the rest of the transfer details. You can now change the transfer Point if it's a different location and also set the return date and time, and the receiving party name.
- 8. Hit the green transfer button and the transfer will be processed.

The completed transfer can be seen in your transfers list and also from the Closed Transactions Widget on your dashboard.

Receiving Party	leceiving Party				Opposing Party - Transferring Party						
UCR number	995-00000030			Organisation Name	Test Air 2						
Transfer Date	2025-04-23	Location	Sydney	Email	dominica@testair2.com	n					
Transfer Time	12:11:01 (AEST)	Signatory		Address	456 Skymiles Ave, Hon	ng Kong, SAR					
Record Inserted Time	2025-04-25	12:14 (AEST)		SITA							
Transfer Party	ULD Air 1	UCR Originator	ABCKKZZ	Opposing Signatory	Admin	Admin					
Create UCR dispute	Show Signature				Sho	w Signature					
ULD											
ULD Number		Type Stat	us Damage Description	Demurrage Code	Fire Covers	Nets	Straps	Fittings	Doors		
PMC 88888 ZZ Create	e dispute	(PALLET) SER		DEF	0	0	0	0	0		



25 April 2025